

J. Navarre Valdivieso

Senior Scrum Master

Summary of Qualifications

Over 10 years of Technical Agile and Project Management experience. Proven communication, critical thinking, and interpersonal skills to drive Product Delivery, and Agile environment coaching.

Skills, Technology and Tools

Scrum/Agile Methodologies including Kanban & Scrum, Agile Framework Facilitation, Sprint Planning & Execution, Daily Stand-ups, Retrospectives, Backlog Refinement, User Story & Acceptance Criteria Support, Servant Leadership & Mentoring, Conflict Resolution, Impediment Removal, Continuous Improvement, Team Collaboration Facilitation, Business Analysis, Technical Project Management, Soft Skills & Coaching, Design, Prioritization, Jira, Confluence, Asana, Azure DevOps, Trello.

Education and Training

Bachelor of Science, Business Management (2020)

Western Governors University

Certifications:

- **A-CSM:** Advanced Certified Scrum Master (2020)
- **CSPO:** Certified Scrum Product Owner (2020)
- **CSM:** Certified Scrum Master (2018)
- **Angular** Web Development and OOP (2016)

Professional Experience

Senior Scrum Master, Gravity Payments

May 2022 – November 2025

Coaching, Cross Functional Teams, Risk Management, Audit Compliance, Servant Leadership, Asana

- Served as Scrum Master for 5 parallel cross functional development teams in a fintech environment, facilitating Scrum ceremonies (daily standups, sprint planning, reviews, and retrospectives) while acting as servant leader to foster collaboration, self organization, and high performance.
- Coached and mentored Project Managers, Scrum Masters, Product Owners, Developer Managers, and teams on Agile principles, Scrum practices, soft skills, servant leadership, performance monitoring, and continuous improvement to build organizational Agile maturity.
- Drove Agile adoption across the organization by implementing Scrum where feasible, minimizing disruption to existing processes, and introducing hybrid approaches that enhanced agility while maintaining audit compliance and risk management standards critical to payment processing.
- Led end-to-end project planning and execution for up to 8 simultaneous initiatives using Jira, Asana, and Confluence; established velocity based forecasting and deep sprint planning that improved project predictability and forecasting accuracy by over 98%.
- Played a key role in establishing the company's PMO, defining and rolling out standardized Agile processes, tools, procedures, and governance to scale delivery and support company wide transparency and efficiency.
- Proactively identified and removed impediments, managed risks, and ensured compliance with regulatory requirements by shielding teams from external interruptions and promoting transparent communication with stakeholders.
- Supported cross functional alignment by facilitating stakeholder engagement, backlog refinement, and dependency management to deliver value incrementally in a regulated, high stakes financial services setting.

Senior Scrum Master, Nerd United/GiveBlockchain

March 2022 – May 2022

Stakeholder Management, Epic/Story Refinement, Business Analysis, Project Management, Trello

- Served as Scrum Master (and interim Product Owner/Business Analyst) for cross functional development team, facilitating all key Scrum events including sprint planning, daily standups, reviews, and retrospectives to drive iterative delivery in a blockchain focused environment.
- Coached engineering leads and organization on Scrum principles and Agile transformation, providing guidance on framework adoption, backlog management, and shift from traditional to iterative approaches.
- Collaborated closely with VP of Engineering and stakeholders to refine epics, user stories, and acceptance criteria, ensuring clear requirements and prioritized backlog aligned with business goals.
- Advised organization in Agile Development and coached Leads on Scrum Transformations & best practices to accelerate team maturity, contributing to improved requirements clarity and faster feedback loops during rapid product development phase.

Application Systems Technical Analyst/Scrum Master, Intermountain Health

Apr 2019 – Mar 2022

Release Planning, Velocity Pointing, Mentoring, Continuous Improvement, Jira, Confluence

- Served as Scrum Master for multiple cross functional, globally distributed teams (US, Mexico, India, Canada), facilitating Scrum ceremonies including sprint planning, daily stand-ups, reviews, retrospectives, and backlog refinement to support consistent delivery of application systems in a regulated healthcare environment.
- Acted as Scrum Master Chapter Lead, coordinating, mentoring, and supporting a community of Scrum Masters across Intermountain Healthcare; provided guidance, best practice sharing, and training to elevate Agile maturity within the organization.
- Coached teams on Agile principles, software development lifecycle (SDLC), quality practices, and velocity based planning to establish and maintain a reliable release cadences of varying lengths, enabling faster value delivery while adhering to healthcare compliance standards.
- Led release planning and velocity pointing sessions using Jira and Confluence, helping teams forecast accurately, prioritize work, and improve predictability in a complex, multiteam ecosystem.
- Supported hybrid Technical Analyst/Scrum Master responsibilities by contributing to requirements refinement and technical analysis while ensuring Scrum framework adherence and team focus on iterative, value-driven outcomes.

Associate Scrum Master, Medici Ventures

October 2017 – March 2019

Scrum/Agile Methodologies, Team Leadership, Mentoring, Sprint Retrospectives, Azure DevOps

- Recognized and Hand-picked by leadership to take on the Scrum Master role, guiding cross-functional blockchain teams of between 3 & 15 members (local and remote in Ireland & Romania) in full Scrum adoption and ceremonies.
- Contributed to early Agile adoption in a venture backed blockchain accelerator setting, helping establish consistent ceremonies and practices that supported high velocity experimentation and product iteration.
- Mentored and coached associates and employees on Scrum/Agile methodologies, team dynamics, job essentials, and continuous improvement practices to build foundational Agile capabilities within the organization.
- Supported team leadership by guiding backlog refinement, velocity estimation, and prioritization discussions using Azure DevOps, helping teams align on value driven increments in a rapidly evolving tech landscape.
- Leveraged understanding of blockchain technologies, applications, and development challenges to effectively coach teams and stakeholders, bridging technical complexity with Agile principles for better outcomes.